

Hiteshwar Sahai

Technical Support Engineer



✉ nikyad2019@gmail.com

📞 +917415972033 ⬇️ Rewari, Haryana

⌚ Github ⚖️ LinkedIn 🌐 Portfolio

🎓 Education

Technical Support Engineer (Full Time),
Masai School, Bangalore (Karnataka)
03/2022 – present

B.Tech(CSE),
Maharishi Markandeshwar University, Ambala
07/2017 – 07/2021

Higher Secondary,
Saraswati Shiksha Niketan School, Haryana
04/2016 – 04/2017

🧩 Technical Skills

Linux | MYSQL | Shell Scripting | Git bash |
HTML | CSS | Java Script | Google Sheets |
Google Form | GitHub | Java | Netlify |
Webminal | Fresh Works

🧠 Customer Service Skills

Customer Service | Troubleshooting |
Decision Making | Patience | Empathy

🧩 Soft Skills

Teamwork | Critical Thinking | Time
Management | Project Management |
Interpersonal | Leadership

🌐 Languages

English | Hindi | Haryanvi

👤 Professional Summary

Aspiring Technical Support Engineer interested in obtaining a position to work on enhancing product and user experience. A Collaborative team player who is proficient in working with an interdisciplinary team and executing goal-oriented projects.

📁 Projects

Figma Onboarding ↗

Github ↗

Figma is a collaborative web application for interface design, with additional offline features.

Tech Stack:

HTML | CSS | JavaScript | Reveal.js

Features:

- Team Collaboration

Areas of Responsibility:

- Created and formatted slides
- Added multimedia content

A collaborative project built by a team of 2 members in 2 days.

Masai Job App ↗

Github ↗

Masai job app is basically used to save the details of applied candidates.

Tech Stack:

HTML | CSS | JavaScript

Features:

- Sort
- Filter
- Remove button

An individual project built in 2 hours

)-> Certificates

- Information and Communication Technology ↗

)-> Interests

Travelling | Music | Internet Surfing

)-> Achievements

Zoom Marathon Season 3 Certificate (ZMC) ↗

Zoom Marathon Season 4 Certificate (ZMC) ↗