

# Hiteshwar Sahai

## Technical Support Engineer



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🐙 Github in LinkedIn 🖱 Portfolio

### 🎓 Education

#### Technical Support Engineer (Full Time),

Masai School, Bangalore (Karnataka)

03/2022 – present

#### B.Tech(CSE),

Maharishi Markandeshwar University, Ambala

07/2017 – 07/2021

#### Higher Secondary,

Saraswati Shiksha Niketan School, Haryana

04/2016 – 04/2017

### 🧩 Technical Skills

Linux | MYSQL | Shell Scripting | Git bash |  
HTML | CSS | Java Script | Google Sheets |  
Google Form | GitHub | Java | Netlify |  
Webminal | Fresh Works

### 🧠 Customer Service Skills

Customer Service | Troubleshooting |  
Decision Making | Patience | Empathy

### 🧩 Soft Skills

Teamwork | Critical Thinking | Time  
Management | Project Management |  
Interpersonal | Leadership

### 🌐 Languages

English | Hindi | Haryanvi

### 📄 Professional Summary

Aspiring Technical Support Engineer interested in obtaining a position to work on enhancing product and user experience. A Collaborative team player who is proficient in working with an interdisciplinary team and executing goal-oriented projects.

### 📁 Projects

#### Figma Onboarding [🔗](#)

##### Github [🔗](#)

Figma is a collaborative web application for interface design, with additional offline features.

##### Tech Stack:

HTML | CSS | JavaScript | Reveal.js

##### Features:

- Team Collaboration

##### Areas of Responsibility:

- Created and formatted slides
- Added multimedia content

A collaborative project built by a team of 2 members in 2 days.

#### Masai Job App [🔗](#)

##### Github [🔗](#)

Masai job app is basically used to save the details of applied candidates.

##### Tech Stack:

HTML | CSS | JavaScript

##### Features:

- Sort
- Filter
- Remove button

An individual project built in 2 hours

### 📄 Certificates

- Information and Communication Technology [🔗](#)

### 🎵 Interests

Travelling | Music | Internet Surfing

### 🧩 Achievements

Zoom Marathon Season 3 Certificate (ZMC)

[🔗](#)

Zoom Marathon Season 4 Certificate (ZMC)

[🔗](#)